higher education & training
Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

KING HINTSA TVET COLLEGE

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REQUEST FOR QUOTATIONS

RFQ Name: PROCUREMENT OF ANTIVIRUS AND PATCH MANAGEMENT FOR A PERIOD OF 36 MONTHS

RFQ No: KHC/RFQ/33/2025
Technical Enquires: Ms L.L Malusi
Contact Details: 047 401 6400
Email address: llmalusi@khc.edu.za
SCM Enquiries: Ms S. Nongomanzi
Contact No: 047 401 6400/6437
Email address: snongomanzi@khc.edu.za

Important Information:

DOCUMENTS TO BE FORWARDED WITH THIS RFQ

The documents, as indicated below must be attached to this RFQ**.** These documents form part of the Mandatory/Pre-Qualification stage of this RFQ. Documents requested for this stage are essential as non-compliance to the request to attach these documents, will render your RFQ unacceptable.

Please submit the following mandatory/ pre-qualifying compliance documents:

1. Valid SARS Tax Clearance Certificate or pin.
2. Copy of Central Supplier database (CSD) report (Full CSD report not summary).
3. Copy of Business Registration Document (CIPC).
4. Completed SUPPLIER declaration forms SBD 4(obtainable from our website).
5. Attach a minimum of three reference letters from clients with contactable references and contact details.

Please submit the following additional documents to claim points for specific goals

1. Completed SBD 6.1 Preferential points claim form and submission of applicable documents outlined on Specific goals document (obtainable from our website).
2. Certified copy of ID of director(s), (Certification must not be older than 6 months)

All quotations and compliance documents MUST be emailed to the following email address: snongomanzi@khc.edu.za

Closing Date of quotations: 29 July 2025, TIME: 14:00PM
PLEASE NOTE THAT NO LATE QUOTATIONS WILL BE ACCEPTED

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PROJECT BACKGROUND

The College ICT Unit seeks to procure 720 cybersecurity licenses to safeguard the College's networking and computing environment against cyber threats and other IT security vulnerabilities. This proposed quantity covers all currently deployed computers and laptops across the institution and includes provisions for future device acquisitions. The intent is to ensure that all present and upcoming ICT assets are adequately protected, thereby enhancing the College's overall cybersecurity resilience and operational continuity.

REQUISITION SPECIFICATION

Item	Full Descriptions	Qty
Antivirus and Patch Management	**Key Features & Requirements:** **1. Endpoint Threat Prevention and Malware Protection** ▪ Real-Time Threat Protection ▪ Anti-Virus Protection ▪ Anti-Ransomware Protection ▪ Anti-Bot and Anti-Exploit Protection ▪ Next-Generation Antivirus (NGAV ▪ Forensic Data Collection ▪ Threat Hunting **2. Web and Email Protection** ▪ Web Protection (Malicious Sites/URL Filtering ▪ Email Protection **3. Endpoint Access Control** ▪ Endpoint Firewall ▪ Application Control ▪ Port Protection ▪ Endpoint Compliance Monitoring ▪ Remote Access VPN **4. Centralized Management and Reporting** ▪ Unified Management Console ▪ Comprehensive Management Dashboard ▪ Multi-Layered Defence Management ▪ Granular Reporting and Analytics	**720**

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5. Cloud Security

- Cloud Security Protection

6. Advanced Threat Detection and Prevention

- Machine Learning-Based Threat Detection
- Zero-Day Attack Protection
- Data Loss Prevention (DLP)

7. Incident Response and Containment

- Automated Threat Containment
- Integration with SIEM (Security Information and Event Management)

8. User Education and Awareness

- **Built-In User Education Modules:** Provide security awareness training, phishing simulations, and real-time alerts to educate users about the latest threats and best security practices.

9. Scalability and Flexibility

- Scalable Licensing Model
- Cross-Platform Support
- Device Agnostic

10. Support and Maintenance

- **24/7 Technical Support:** Access to around-the-clock technical support via phone, email, or chat with guaranteed response times for critical issues.
- **Regular Software Updates:** Automatic updates to virus definitions, software patches, and threat intelligence without manual intervention.
- **Incident Reporting and Recovery Support:** Assistance with post-incident response and recovery to minimize impact after a security breach.

12. Patch Management (Recommended Addition)

- Automated Patch Scanning
- Centralized Patch Deployment
- Patch Approval and Testing
- Patch Compliance Reporting
- Integration with Antivirus Console

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	13. Vendor Requirements: ▪ Proven track record of providing reliable antivirus and endpoint protection solutions to educational institutions or similar sectors. ▪ Ability to demonstrate the effectiveness of the proposed solution in real-world deployments.	